

## **Refund & Cancellation Policy**

**Refunds are applicable only in case where the order is wrongly placed Return Intimation:**

You can Email to [online@kadlrc.com](mailto:online@kadlrc.com)

The reason of refund request (providing Order number, and Reason) should be shared with the Customer Support by email.

### **Cancellation Policy:**

Easy cancellation process is available for all our esteemed customers. You can cancel your online order within 24 hrs. of ordering.

After successful cancellation charged amount for the order will be refunded within six-eight working days.

You can cancel an order by submitting request to above email id.

For any further query or clarity please Email us at [online@kadlrc.com](mailto:online@kadlrc.com).

Please note that the complete order needs to be cancelled. We do not accept Partial order cancellation requests.

### **Refund Policy:**

After successful cancellation, your order amount will be refunded within six- eight working days.

Please note that the timing of actual account credit is dependent on multiple external agencies i.e. banks/payment gateways. The refund amount will be credited back into the same account that was used to make the payment.

Bank Transaction Charges including Gateway charges will not be refunded as they are charged directly by bank we will refund full fee paid to us.